

QUALITY POLICY

Our mission is to combine deep business knowledge with cutting edge technology, to create simple and intuitive management solutions that provide our Customers with an optimized operation and of a superior quality. We use the information to control the business and predict the future.

Our vision is to be the reference company in Portugal, and one of the references in Europe, in the creation of intelligent management systems that enable managers to manage their business in the medium / long term, ensuring efficiency and quality to their operation, promoting maximum results.

We are committed to investing in R&D, in a sustained and continuous way, in all relevant strategic areas, guaranteeing the evolution of our solutions and adding more and more value to our Clients.

We build solid partnerships with our Clients, namely in the Pharmaceutical Sector and in the Food Industry.

We propose to implement, maintain and consolidate a Quality Management System, in accordance with the requirements of Standard NP EN ISO 9001: 2015, and act accordingly to the following set of intentions and guidelines:

- Ensure and, if possible, exceed Customers' expectations and other interested parties;
- Promote the development of Human Resources competencies related to the organisation;
- Comply with the applicable legal, normative and regulatory requirements, as well as others that the company subscribes to;
- Ensuring the efficient use of resources and guaranteeing Innovation and Technological Leadership, whenever possible;
- Continuously improve the integrated management system;
- Set goals and commit to improving organisational effectiveness to achieve them;
- Continuously improve the organisation to achieve operational excellence in its activities.

The commitments assumed in the Quality Management System Policy involve the entire organisation, with the Management assuming responsibility for its communication and implementation, committing to act with a focus on achieving the established objectives.